

Automotive Returns Handling

ACCEPTANCE AND MANAGEMENT OF RETURNS



Our **Microplex Thermal Printer logiJET T4-2** is perfect for printing returns handling labels just-in-time

THE CUSTOMER

A global manufacturer of high-priced technical products with production sites worldwide and a close network of service warehouses. In these service centers, returns processing is carried out using special software.

THE CHALLENGE

Modern Microplex thermal printers are to be integrated into a returns logistics environment that has been established for years. The control software uses different printer languages (Labelpoint, ZPL) and a special customer-specific printing software, XTPrintcon.

THE SOLUTION

The logiJET T4-2, with its intelligent Microplex Print Controller, supports over 40 printer languages. Its robust metal housing suits high logistics demands. It integrates seamlessly into applications with the XTPrintcon software protocol.

THE BENEFIT

The main customer benefit is that the modern Microplex printers adapt seamlessly to the customer's system without any changes. At the same time, the customer benefits from the latest features of the printers.



logiJET T4-2

About the Customer

The customer is a global manufacturer of high-priced technical products with production sites worldwide and a dense network of service warehouses. Handling, such as re-storing returns, must be carried out as quickly as possible and without errors. In these service centers, returns are processed using special, customer-specific software.

The Challenge

The customer has been using a customer-specific software system for its returns processing for many years. When goods are received, the items are provided with a special label for storage. The customer software XTPrintcon uses a proprietary protocol to ensure that the labels are printed securely. Modern thermal printers from Microplex are to be integrated into the returns logistics environment that has been established for years without any adjustments to the software. The control software uses different printer languages (Labelpoint, ZPL).

The Solution

Thanks to its advanced and intelligent Microplex Print Controller, the logiJET T4-2 understands all required printer languages. The MPC supports over 40 printer languages as standard. With its metal housing, the printer is robust and designed for high demands in the logistics environment. Thanks to the customer-specific adaptation to the XTPrintcon software protocol, this printer integrates seamlessly into the application and fully uses the special protocol.

The Benefit

The main customer benefit is that the modern Microplex printers adapt seamlessly to the customer's system without any changes. The logiJET T4-2 supports both the Labelpoint and ZPL printer languages used, as well as the synchronization protocol of the customer-specific XTPrintcon software. The customer does not change the system. At the same time, the customer benefits from the latest features of the printers such as the future-proof firmware (updates) and the simple and intuitive administration of the printers in the network.

The advantages are:

- Direct and full support of the XTPrincon Software
- High print speed and advanced printer features
- 100% support of Labelpoint and ZPL
- Easy printer administration via network
- Printer upgrade without changing the software

Efficient and fast

The logiJET T4-2 prints storage labels fast and efficient.



Label combination for returns handling



Return package with storage label



logiJET T4-2 label printer

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EMEA
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MICROPLEX PRINTWARE AG
Panzerstraße 5, 26316 Varel
Phone: +49 4451 91370
E-Mail: sales@microplex.de
www.microplex.de

AMER
Canada

MICROPLEX PRINTWARE CORPORATION
30300 Solon Industrial Pkwy Suite E, Solon, OH 44139
Phone: +1 440-374-2424
E-Mail: sales@microplex-usa.com
www.microplex-usa.com



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ENGINEERED IN GERMANY

www.microplex.de